

## AT YOUR SERVICE, A TEAM OF PROFESSIONALS TOUR LEADERS AT A GOOD PRICE!

ASK PREMIUM TOURS FOR ALL TERMS.

At Premium Tours we have a team of 18 tour leaders, all professionally trained and experienced in supporting groups of all kinds, from the smallest to the largest. All are bilingual and for some, trilingual and quadrilingual.

They must comply with the Premium Tours Requirements for escorts which are very high and must be observed at all times because compliance with these Requirements is intended to provide unparalleled customer service.

No solicitation in any way and in no way is tolerated within the team of agency clients and confidentiality is mandatory with respect to the information that is provided about clients.

During all Premium Tours accompanied departures, the Supervisor is on duty 24/7 to coordinate and respond to all emergencies, unforeseen events, etc. that may arise.

Constant monitoring is an integral part of our Coaching service.

Our guides do not and do not consider themselves on vacation, they simply work with passion in an exceptional work environment and their greatest satisfaction is to give customers a successful vacation and the desire to come back with us.

Availability is a dominant factor in our team. Customers can communicate with the tour leader at any time because the seat, cabin, hotel room, dining room, etc., etc. numbers are provided.